

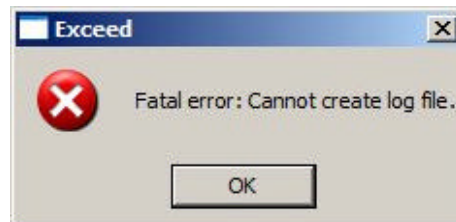
'Cannot create log file' Error Message

The information in this tip applies to:

- ToolDesigner (all Windows versions)
 - ExpertCAD (all Windows versions)
-

ISSUE

When attempting to start the application with a user account, you get the following error message, and the application fails to start:



RESOLUTION

This is a permissions issue. To resolve this issue do the following steps:

1. Login as administrator
2. Change the permissions on the **C:\Program Files\Exceed.nt** directory by giving user accounts **Write** access in addition to the default **Read** access to it.