

ToolDesigner™

Cannot Print From ToolDesigner

The information in this tip applies to:

- ToolDesigner
-

ISSUE

No image is produced by the printer when printing from ExpertCAD 3D.

RESOLUTION

WARNING: The following information requires the use of Microsoft's Registry Editor. Using Registry Editor incorrectly can cause serious problems that may require you to reinstall your operating system. Use Registry Editor at your own risk.

Follow these steps:

1. Shut down all ExpertCAD 3D instances
2. Click **Start**, then click **Run**.
3. In the **Run** dialog, type the word **regedit**, then click **OK**.
4. When the Registry Editor program loads up, expand the **HKEY_CURRENT_USER** folder by either double-clicking on it or by clicking on the plus sign next to it.
5. Expand the **Software** folder by either double-clicking on it or by clicking the plus sign next to it.
6. Expand the **Softech** folder by either double-clicking on it or by clicking the plus sign next to it.
7. Expand the **ToolDesigner** folder by either double-clicking on it or by clicking the plus sign next to it.
8. Now click on the **Print** folder once to highlight it (you don't need to double-click).
9. Click on the **Edit** menu, then select **Delete**, and then answer **Yes** to the prompt.