

PROSPECTOR™

The Gold Standard In Toolmaking

How Can I Send My Entire Prospector Project to Customer Support?

The information in this tip applies to:

- Prospector (all versions)

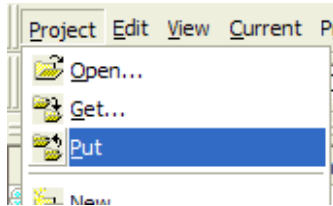
SUMMARY

It is possible that you may run into an issue where you need to send your entire Prospector project to our Customer Support center.

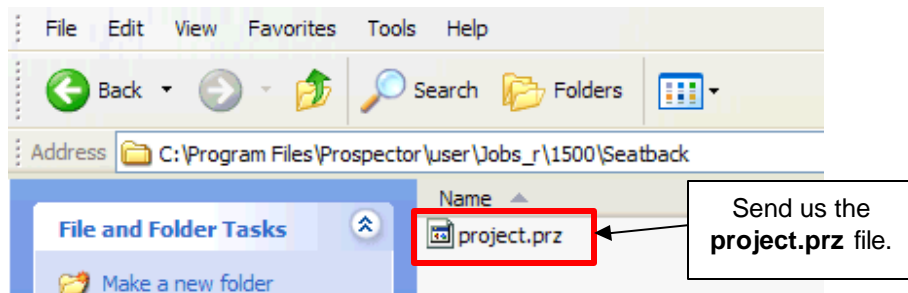
MORE INFORMATION

To send us an entire Prospector project, take the following steps:

1. Click on the **Project** menu and select **Put**.



2. Open Windows Explorer and go to the folder where Prospector projects get put away. By default this would be the **C:\Program Files\Prospector\User\Jobs_r** folder.
3. Find the project you did a **Put** on, and open up the folder. You should see a **project.prz** file. This is the file you need to send us (for example, you can attach it in an email and send it to **amt-support@softech.com**, send it via an ftp server, or maybe even burn it to a CD-ROM and mail the CD to us).



Afterwards, you may return to your project by doing a **Project -> Get** on it.